STAARS

State of Alabama Accounting and Resource System

Vendor Self Service Guide

November 2015

STAARS Support Center 334-353-9000 STAARS.Support@finance.alabama.gov www.alabama.gov/VSS



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Tips for Using this Guide

The table of contents is hyperlinked to make it easy for you to navigate in this document. Click a chapter or section title above to move directly to that location.



Tips for Using VSS

- Avoid browser issues by using Microsoft Internet Explorer versions 8, 9, or 10, or Mozilla Firefox 10. Disable all pop-up blockers.
- Every page within VSS contains specific informational tips or guidance for ease of use.
- VSS includes a built-in Help feature. The link is in the top left corner, above the Account Information tab.
- We recommend that you bookmark <u>https://procurement.staars.alabama.gov</u> as your login page.
- When registering new accounts, each new account is verified by the State of Alabama Comptroller's Office. Vendors will receive emails regarding their account status.
- After registration, keep your account updated with current information. Refer to Section 1 to learn how to review and update your account information. <u>All account updates made in Alabama VSS are</u> pending until approved by the State of Alabama. For this reason, it is highly recommended that you make all, or as many updates as possible, at one time to prevent delays. Vendors will receive email notification regarding the status of their updates. Once notified, additional changes can be made at that time.

Screen shots used in this guide are for illustrative purposes only and may not be an actual representation of the current website. Actual website experience may differ from what is illustrated in this guide.



OVERVIEW

This guide provides an overview of various functions available to vendors on Alabama's Vendor Self Service (VSS) Portal. This guide is useful for vendors who have registered on Alabama VSS.

The Alabama VSS Portal is a website where companies and individuals are able to register and maintain vendor account information. Vendors are able to manage financial transactions, to include creating invoices, monitoring scheduled payments, electronic fund transfers, and monitoring all agreements. Solicitations for goods and services, as well as construction notices for state agencies, are published on Alabama VSS. For more information on how to do business with the State of Alabama, please refer to the Alabama Division of Purchasing Office: http://purchasing.alabama.gov/

Terminology

#	Term	Description
1	Request for Bid (RFB)	Document that enables agency or central purchasing users to establish a purchasing request for a good or service that will result in an encumbering contract or purchase order. The document is used for procurements where the commodities for goods/services are delineated.
2	Request for Proposal (RFP)	Document that enables an agency to establish a request for a professional service that will result in an encumbering master agreement or contract.
3	Master Agreement (MA)	Document used to set prices, terms, and conditions by which the agency can purchase itemized goods or services from a vendor at an established price.
4	Purchase Order (PO)	Document used to authorizes purchases and encumber funds to procure goods.
5	Delivery Order (DO)	Orders made against an approved MA. A DO is a type of Purchase Order.
6	Invoice (IN)	Document used to record a vendor's invoice for the shipment of goods or the dollar amount of services rendered.
7	Payment Request Commodity-based (PRC)	Document created manually to make payments to a vendor for commodity- based expenditures.

The following table provides a quick reference to terms you will see throughout VSS.



SECTION 1: ACCOUNT INFORMATION

1.1 Account Summary

Once you are logged in to VSS, the default landing page is **Account Summary** under the **Account Information tab**. This page displays information unique to your account—including announcements and a financial balance overview based on your current open agreements—and scheduled payments, including the current calendar year overall.

STAA	RS alabama.gov Division of Purchasing Comptroller's Office Pay Subscription Fee		
(17)	Home	Help. Accessible Help.	Site Map Privacy Report Logout
	Account Husiness Solicitation Information Transactions Opportunities Responses		
	Summary Business Info Addresses & Contacts Users Commodities Business Types		
CON STREET			1
Welcome, New	Account Summary		^
	This page displays a summary of your account information. If you have any questions please contact your Primary Account Administrator or submit a		
	question using the "Help" link at the top of this page.		
	* Announcements		
	Type Date Message		
	Primary Account Administrator		
	Primary Account Administrator : New Vendor Email : New Vendor@mail.vend Phone : 123-456-7890 Ext :		
	- Account Information		
	Vendor Code : VS000000000 Vendor Status : Inactive		
	Legal Business Name : New Vendor 1099 Reportable : No		
	▼ EFT Information		
	EFT Information may be entered at an account level or at the payment address level. If the Address Level field displays a value of 'At least one address has address specific EFT Information', navigate to the Addresse page to view the EFT Status for each address.		
	Account Level EFT Status : N/A		
	Address Level EFT Information Available : No		
			~
Copyright @ 2001. 2014; COI Ter	Downest More Georetics may be confident at the second level. This continue indicates if now consultance allowed at the second hand prologies and Solutions in: All Rights Reserved. Use of this software is subject to COI Technologies and Solutions in: Correct Annual Solutions in: Correct Annual Solutions in: S		

Other areas under the Account Information tab include **Business Info**, **Address & Contacts**, **Users**, **Commodities**, and **Business Types**. All of these areas are fairly self-explanatory when you need make a change or addition. It is important that the e-mail addresses in the **Address & Contacts** and **Users** areas are valid and up-to-date, as communication is conducted via e-mail. It is also important to maintain the **Commodities** area with the appropriate commodities your company provides to ensure that you receive notifications of business opportunities. (All companies or individuals will still have the ability to review/search all opportunities via the Business Opportunities tab.) Please note that the State of Alabama will be using new NIGP Commodity Codes with the implementation of STAARS and VSS. The full list of Commodity Codes can be accessed in the Commodities area. See sections 1.2 – 1.6 for more information.



1.2 Business Information

In the Business Information area, you can update Headquarters Information, Organization Information, Legal Name Information, 1099 TIN Information, Legal Address (physical address), EFT Information, and Discount Information. All of these fields may be viewed by using the scroll bar on the right. To change any of this information, select the Update button.

Please note the **Pending Changes** check box on the right side of the screen. If it is selected (checked), as in this sample, there are changes that are currently pending approval by the State. Any <u>new</u> requested updates will be approved only after the changes that are currently pending. <u>It is highly recommended</u> <u>that you make as many changes as possible at one time rather than multiple small changes</u>. Doing so will ensure that your account is as accurate as possible. Additionally, when you are registering a new account, any updates for Business Information also require Addresses & Contacts updates that <u>must</u> <u>include e-mail address, phone number and correspondence type must reflect e-mail for the principal contact</u>. These fields are mandatory.

Home Help Accessible Help Site Ma Account Information Financial Transaction		
This is your Business Information. The buttons described the have questions regarding these buttons. Select the 'Update FAQs to modify your organization information. Select the '	Addresses & Contacts Users Commodities Business Types Delow are conditionally displayed based on your organizations system settings. Contact your Primary Account Administrator if yr e button to modify our general information. Select the Change TIN button if you reed to Anage your Taxpave ID. Refer to the Pending 1099 Additions' button to display requested TIN changes that are not approved yel. Select the View Pending Changes are awaiting approval. Click the Your Business Location button to register new locations for this headquarter Account.	e 🔺
Update View Pending Changes Pending 1099 Addition	ns Change TN Add Business Location	Pending Changes : Pending Chang
✓ Headquarters Information Headquarters Legal Name : Sample Sample Headquarters Account Code : VS000000224 1099 Status : Yes Taxpayer ID Number : 987654321 Taxpayer ID Number : 987054321	Franchise Account : No Headquarters Web Address : Catalog DUNS : Catalog Extended DUNS :	
♥ Organization Information Organization Type : Individual Classification : Norresident Alen Location Name : HQ Location Neb Address : Number of Employees : Annual Income :	Foreign Tax ID : National Provider ID : CAGE Code : W-8 Form : DUNS : Extended DUNS : Internet Catalog : Preferred Ordering Method : Pcard Acceptance Level :	

1.2.1 Legal Name Information

If you are a private business, and you receive payments under both your name and your business name, ensure that you select "Both" in the **Name on Check** field.

▶ Legal Na	ame Information	
First Name :	Sample	Alias/DBA (Business Name): Mr Sample's Treats
Middle Name :		Name on Check : Both
Last Name :	Sample	



1.2.2 Legal (1099) Address Information

When updating this information, ensure that you are using a physical address.

Legal (1099) Address Information							
*Street 1 :	123 Mayberry St						
*City :	Greenbo						
* State/Province :	Alabama V						
*Zip/Postal Code :	36114						

1.2.3 EFT Information

If you wish to use EFT, use the **Find** button to select your financial institution. In the **Account Type** field, use the drop-down to select the appropriate account type (checking or savings). In the **Remittance Advice Transmission Mode** field, use the drop-down to select "Email – Embedded HTML." Enter the **Account Number** and **Routing ID Number** accordingly.

▼ EFT Information			
ABA Number :	021582769 Find	Account Number :	132456789
Account Type :	Checking V	Routing ID Number :	200001111
Remittance Advice Transmission Mode :	Email - Embedded HTML V		

1.3 Addresses & Contacts

In the Addresses & Contacts area you will store the addresses and contacts that are used for your financial transactions. You can add new addresses and contacts by clicking the Assign/Create Addresses & Contacts button. You can view your requests that are pending approval by selecting the View Pending Additions button.

- You must include and e-mail address on your ordering address to receive purchase orders
- To modify the type of address in the Existing Address & Contact Assignments section, click the "View/Update" link under to the right of record you wish to update.
- To modify actual addresses in the Update Addresses section, click the "View/Update" link.
- To modify contacts in the Update Contacts section, click the "View/Update" link.



Addres	Addresses & Contacts									
pending approval by	Here are your addresses and contacts that are used for your financial transactions. You can add new addresses and contacts by clicking the 'Assign'Oreate Addresses & Contacts' button. You can view your requests that are pending approval by selecting the View Pending Additions' button.									
To modify the type of next to the appropriat	address select the View te record under the Upda	w/Update' link under the Existing Address & C ate Addresses and Update Contacts sections.	ontact Assignments section n	ext to the record yo	ou wish to update. To modify actual ac	dresses and contacts us	e the 'View/Update' I	link		
Existing Address	s & Contact Assign	nments								
Address ID	Address Type	Address	Principal Contact	EFT Status	Prevent New Processing	Active From	Active To Pe	nding Changes		-
AD0003	Billing	123 Mayberry St, Gump, AL, 36114	Barney Fyffe		No	08/07/2015			View/Update	View Pending Changes
AD0003	Payment	123 Mayberry St, Gump, AL, 36114	Barney Fyffe		No	08/07/2015			View/Update	View Pending Changes
AD0003	Ordering	123 Mayberry St, Gump, AL, 36114	Barney Fyffe		No	08/07/2015			View/Update	View Pending Changes
AD0003	Web Registrar	123 Mayberry St, Gump, AL, 36114	Barney Fyffe		No	08/07/2015			View/Update	View Pending Changes
First Pre	v Next La	ast	Assign/Create	e Addresses	& Contacts View F	ending Addition	s			
Update Address	es									
Address ID AD0003	Address 123 Mayberry St,	Pending Chang Gump, AL, 36114		iew Pending Ch	langes.					
First Pre	First Prev Next Last									
Update Contacts	•									
Contact ID PC0003	Contact ID Contact Address Pending Changes PC0003 Barney Fyffe 123 Mayberry St, Gump, AL, 36114 Mew/Update									

1.4 Users

The **Users** area is used to store all of the users for your VSS account. You may add account users by selecting the **Add** button. You may view or modify existing users by selecting the **View/Modify** link next to the corresponding record. You may delete users by selecting the **Delete** link next to the corresponding record.

Αссоι	unt Use	ers						
			. You may add account users by selecting the 'Delete' link r			v or modify ex	isting users by selecting the "View/N	Modify' link
User ID	First Name	Last Name	Access Level	Account Status				
Bubba123	Staar	Staar	Account Administrator	Active	View/Modify	Delete		
Sample	Sample	Sample	Account Administrator	Active	View/Modify	Delete		
First	Prev Next	Last					•	_
								Add



1.5 Commodities

Updating the **Commodities** area might appear to be a daunting task, but it is quite simple to add or delete commodities. However, a few tips will make this process a little easier.

First, the use of a wild card character can help you navigate a little easier. The asterisk (*) is the wild card character to use in VSS. As you can see in the image below, the wild card character is used to bookend a brief or abbreviated description. Using this method will collect the description in any manner in which it appears. In the example below, if we had used *invest*, VSS would have returned commodities that involved investment and not just investigations.

STAAR	RS 🔬 🛛 alabama.gov	Division of Purchasing	Comptroller's Office	Pay Subscription Fee						
	-				Ho	ne Help	Accessible Help	Site Map	Privacy Report	Logout
	Account Information Transactio	ns Opportunities	Solicitation Responses							
	Summary Business Info	Addresses & Contacts	Users Commodilie	Business Types						
VIII DIA	Summary Business into	Addresses & Collidets	Commodule	business types						
Welcome, New	Choose									
	Select one or more commodity code commodities you want to add. To se Commodity Description search field organization. Click the Cancel butto click on the underlined Commodity I	earch for a specific commodity I and click the Browse link. On on to cancel your changes and	y code, class, or description, nec your selection is made, cl d return to the Commodities p	enter a valid value in the Co ick the "OK" Button to add th age. Sorting is allowed. To s	mmodity/Service Code or ne selected commodities to ye sort by the Commodity Descri	ur				
	Browse Clear									
	Commodity/Service Code :									
	Commodity Description : *IN	IVESTIGAT*								
	Commodity Description	Commodity/Service Code								
	Police Investigation Robots	68066								
	Investigation Services, Pollution	92654								
	Credit Investigation and Reporting	94636								
	Discrimination Investigation	95231								
	Investigation Services	95353								
	Investigative Services	99052								
	First Prev Next Last									
			OK Cancel							
Copyright @ 2001, 2014, CGI Techno	ologies and Solutions Inc. All Rights Reserved. Use of thi	a software is subject to CGI Technologies	and Solutions Inc. license agreement. C	31 Advantage ® is a registered trademar	k of CGI Technologies and Solutions Inc.					

Once you have identified a particular commodity, select the corresponding check box and then select **OK**, as shown in the following image.



STAAF	alabama.gov Division of Purchasi	ng Comptroller's Office Pa	y Subscription Fee		
	therease Transactions opportunities	s AREFIATOR		Home, Help, Accessible.Help,	. Site Map. Privacy Report. Logout.
Canada Ca	Summary Business Info Addresses & Contacts	Users Commodities	Business Types		
Welcome, New	Select one or more commodily codes or classes that describ commodilies you want to add. To search for a specific comm Commodity Description search field and click the Browse in more than the second second second second second second Description click on the underlined Commodity Description i link.	hodity code, class, or description, enter k. Once your selection is made, click th s and return to the Commodities page.	a valid value in the Commodity/Service Cod he "OK" Button to add the selected commodity Sorting is allowed. To sort by the Commodity	e or les to your	^
	Browse Clear Commodity/Service Code : Commodity Description : "INVEST* Commodity Description Commodity Description Commodity Description	Commodity/Service Code			
	Hazardous Waste Engineering Services (Incl. Remedial Investi	92551			
	Investigation Services, Pollution	92654			
	Credit Investigation and Reporting	94636			
	Investment Management Services	94656			
	Discrimination Investigation	95231			
	Investigation Services	95353			
	Investigative Services	99052			
	First Prev Next Last	OK Cancel			~
Copyright @ 2001, 2014, CGI Techn	tologies and Solutions Inc. All Rights Reserved. Use of this software is subject to CGI Techno	logies and Solutions Inc. license agreement. CGI Advi	antage ® is a registered trademark of CGI Technologies and Solu	tons inc.	

All additions will not display immediately. As seen in the following image, any request to add a new commodity that is awaiting approval can be viewed by clicking the **View Pending Additions** button.

STAAR	S 🗟 alaban	na.gov Division of Purchasing Comptroller's C	Office Pay :	Subscription Fe	e						
	Account Information	rtemarcal Transactions Opportunities Responses	5			Home	Help	Accessible Help	<u>Site Map</u>	Privacy Report	Logout.
Contraction of the second	Summary Busines	ss Info Addresses & Contacts Users Co	ommodities	Business Types							
Welcome, New	Commoditie	s									
	Here is the current list of c commodity/service codes you wish to delete.	ommodity codes/classes that describe the goods and servi by clicking the "Add Items" button. To delete a commodity!	ices that your org iservice codes, cl	panization provide ick the "Delete" li	es. You can add new ink next to the record in the	grid that					
		Commodity that is awaiting approval can be viewed by clic awaiting approval is noted in the 'Pending Deletion' colum		ending Additions'	button. Any request to del	ste an					
	Existing Commodities										
	Commodity/Service Code 00556	a Commodity Description Abrasives, Tumbing (Wheel)	Pending Deletion	Delete							
	00570	Pumice Stone		Delete							
	16550	Ice Cream Making Machinery (Including Malt and Milkshake Equ		Delete							
	77527	Ice Cream Salt		Delete							
	First Prev Next La	Add Items View Pending Additions	5								
Copyright @ 2001, 2014, CGI Technol	logies and Solutions Inc. All Rights Reserv	ved. Use of this software is subject to CGI Technologies and Solutions inc. loense agr	reement. QGI Advanta	ge & is a registered trad	emark of CGI Technologies and Solutio	ns inc.					



1.6 Business Types

In the **Business Types** area, you will find the current list of business types associated with your organization. You can add a new business type by selecting the **Add Items** button. To modify business type information, select the **View/Update** link under the **Existing Business Types** section next to the record you wish to update. To delete a business type, select the **Delete** link next to the record you wish to delete.

Business Types
Here is the current list of business types associated with your organization. You can add new business types by clicking the "Add Items" button. To modify Business Type information click the "View/Update' link under the Existing Business Types Assignments section next to the record you wish to update. To delete a business type, click the "Delete" link next to the record in the grid that you wish to delete.
Any request to add a new Business Type that is awaiting approval can be viewed by clicking the 'View Pending Additions' button. Any request to update an existing Business Type that is awaiting approval can be viewed by clicking the 'View Pending Changes' button.
Existing Business Types Business Type ID Business Type Certification No Certification Start Date Certification End Date Pending Changes First Prev Next Last Add Items View Pending Additions

When adding business types, select the box next to the desired record. Use the **Next** or **Last** button to find more to select from. Once complete, select **OK** and the business type will be placed into Pending additions.

Browse Clear							
Business Type :							
	Business Type ID	<u>Business Type</u>					
	DEAL	Dealer					
	WHS	Wholesaler					
	INST	In-State					
	SERV	Services					
	CONL	Consulting					
	JOBR	Jobber					
	MANF	Manufacturer					
	CONS	Construction					
	MNRT	Minority Owned					
	SMB	Small Business					
First Prev Next Last							



Pending Additions will display similar to the sample image below.

View Pending Additions - Business Types

Here are your new business types awaiting approval.

Business Type ID	Certification No	Certification Start Date	Certification End Date	Status
CONL		09/22/2015		New Change
CONS		09/22/2015		New Change
SMB		09/22/2015		New Change
First Prev Ne Back	xt Last			



SECTION 2: FINANCIAL TRANSACTIONS

2.1 Agreements

From the **Financial Transactions** tab, you have access to the **Agreements**, **Scheduled Payments**, **Checks/EFTs**, **Tax Information**, and **Invoices** areas. The **Agreements** area stores those agreements held between your company and the State of Alabama. Selecting **Search** will reveal Master Agreements (MA), Purchase Orders (PO), and Delivery Orders (DO) being the most common. The official copy of purchase orders and delivery orders will be e-mailed to your ordering address.

Home Help Accessible Help Site Map	Privacy Report Logout
Account Information Financial Transactions	Business Opportunities Solicitation Responses
Agreements Scheduled Payments	Checks/EFTs Tax Information Invoices
Agreement Summary	/ Search
Agreement Results - To sort agreement resul Create New Invoice - To create new invoices, Details - To view more details ab Download - To download agreemen PDF - To View, Save, or Print :	nts, enter search oriteria and click the 'Search' button. Its, click a column heading. Sealca an agreement and click the 'Create New Invoice' button. Joud an agreement, select an agreement from the results and click the 'Details' button. It results to a .CSV file, click the 'Doenload' button. & PDF version of an agreement, select an agreement and click the 'PDF' button. eement, scheduled payment and disbursement information for selected invoice, click the 'Reference' button.
Search for Agreements	
Agreement Type : Department :Fine Agreement ID :	Agreement Held?: Both Transaction From : 7/1/2013 Closed?: Both Transaction To :
Search Clear	
Select Agreement Type Department ID Agreement ID First Prev Next Last	eement <u>Tracking Transaction Not To Exceed</u> Encumbered Expended Retained <u>Outstanding Agreement</u> <u>Closed?</u> <u>Number Date Amount</u>
	Create New Invoice Details Download PDF Reference

The following image shows an example of what might result from an Agreement Summary Search. In this example, for any document, you can view the detail, download, view in PDF format, and view reference documents. The Agreement Summary Search page also includes a **Create New Invoice** button.

ome Hel	p Accessible He	Ip Site Map	Privacy Repo	rt Logou	t .							
Account Infe	ormation Finance	al Transactions	Business O	portunities	Solicitation F	Responses						
Agreeme	ents Sched	luled Payments	Checks	EFIS	Tax Informatio	on Invoices	\$					
Agree	ement Su	ummar	y Searc	h								
Search To search for agreement search orlaris and alok the "Search" button. Agreement Results To sort agreement measults, oils a noisy non-backing. Orable how Indoles To sortian representant and soft the "Search" button. Details - To view non-more details about an agreement, select an agreement and dick the "Search" button. Details - To view non-more details about an agreement. The search for the search and dick the "Search" button. Details - To view non-more details about an agreement. The search for the search and dick the "POP" button. PDF - To View, Search of the agreement, select an agreement, select an agreement and dick the "POP" button. Reference - To View, Search of the agreement, select an agreement, select an agreement and dick the "Reference" button. Search for Agreements - To view referenced agreement. Agreement Type:												
Agreement	Clear											
Select	Agreement Type	Department	Agreement ID	Tracking Number	Transaction Date	Not To Exceed Amount	Encumbered	Expended	Retained	Outstanding	Agreement Held?	Closed?
	Delivery Order	925	15000000476		07/24/2015	0.00	1,575.00	1,575.00	0.00	0.00	No	Yes
	Delivery Order	005	15000000023		07/21/2015	0.00	1,575.00	0.00	0.00	1,575.00	No	No
	Master Agreement	007	15000000138		07/09/2015	0.00	0.00	0.00	0.00	0.00	No	No
	Master Agreement	007	15000000123		06/17/2015	50,000.00	3,150.00	0.00	0.00	46,850.00	No	No
First Prev Next Last												
						Create N	ew Invoice	Details [Download	PDF Ref	ference	



2.2 Invoices

Once a PO or DO has been generated for your company to fill the order, an invoice can be created, increasing timely payments for services or goods once delivered. To create a new invoice, select the check box that coincides with the appropriate DO or PO and then select or click the **Create New Invoice** button. As you can see below, the first step in creating a new invoice is entering the Header Information.

STEP 1 – Header Information

- a. The Header Information will include your Vendor Invoice Number and amount.
- b. Use the **Find** button to select the appropriate payment address and contact information.
- c. Select the appropriate check box for discount information.

d. Select Go to Next Step.

ome <u>Help</u> <u>Accessible Help</u> <u>Site Map</u> <u>Privacy</u>	Report Logout	
Account Information Financial Transactions B	Susiness Opportunities Solicit	itation Responses
Agreements Scheduled Payments Cho	ecks/EFTs Tax Information	n Invoices
1 Header Information 2 Line Information 3 Co	omments & Attachments	nvoice Summary
		Cancel Invoice Go To Next Step
▼ Header Information		
Vendor Name : Sample Vendor Vendor Invoice Number :		
Agreement ID : 15000000023 Invoice Amount :		
Invoice Date : 0	7/28/2015	
Payment Address Information		
Address ID : Find		
Street 1 :		
Street 2 :		
City :		
State/Province :		•
Zip Code :		
Country :		
▼ Contact Information		
Contact ID : Find		
Contact Name :		
Contact Phone :		
Contact Phone Ext. :		•
Contact Email :		
Make No Changes to Discounts Inferred for this Invoice.	Make Changes to Discounts fo	or this Invoice. Apply No Discount for this Invoice
Number of Days 1: Discount Percent 1: Number of Days		
Number of Days 2 : Discount Percent 2 : Number of Day		
Number of Days 3 : Discount Percent 3 : Number of Day		
Number of Days 4: Discount Percent 4: Number of Day		
		Cancel Invoice Go To Next Step

Step 2 – Line Information

The commodity line information identifies the specific commodity and quantity and may have multiple lines.

- a. First, select all invoice lines if all commodities have been delivered OR select the appropriate check box next to each line.
- b. Enter comments if you wish. These are optional.
- c. Select Go to Next Step.



Home Help Accessible Help Site Map Privacy Report Logout			
Account Information Financial Transactions Business Opportunities	Solicitation Responses		
Agreements Scheduled Payments Checks/EFTs Tax Info	rmation Invoices		
1 Header Information 2 Line Information 3 Comments & Attachments	Invoice Summary		
Select All Invoice Lines UnSelect All Invoice Lines Cancel Invoice Previous G	io To Next Slep		
Line No Description	Information for New Invoice	Information From Agreement	Comments (Optional)
1 I	Quantity: 1.00000 Unit: EA Unit Price: \$1,575.00 Line Amount: \$1,575.00	Quantify: 1.00000 Unit: EA UnitPrice: \$1.575.00 Line Amount: \$1,575.00 Ref Line Number: 1	\sim
		Select All Invoice Lines UnSelect All Invoi	ce Lines Cancel Invoice Previous Go To Next Step

Step 3 – Comments & Attachments

a. ALL vendors **<u>must</u>** attach a company invoice. Select the **Attach Files** button. Acceptable file format is PDF or MS Word.

Payment **<u>will not</u>** be made without an attached invoice.

- b. Comments are optional.
- c. Select Go to Next Step.

Home Help Accessible Help Site Map Privacy Report Logout
Account Information Financial Transactions Business Opportunities Solicitation Responses
Agreements Scheduled Payments Checks/EFTs Tax Information Invoices
Header Information Image: Comments & Attachments Image: Comments & Attachments
Attach Your Files (Optional) If you have files that you want to include as part of your invoice, click the 'Attach Files' button <u>Attach Files</u> Manage Your Attachments
The following attachments are currently part of your response. If you need to delete an attachment, click the delete buttor(db) next to the item you wish to delete. First Prev Next Last
Comments: Add a comment

Step 4 – Invoice Summary

- a. Check for accuracy and go to the specific sections to make changes as necessary.
- b. When finished, select Submit Invoice.



Home Help Accessible Help Site Map Privacy Report Logout			
Account Information Financial Transactions Business Opportunities Solicitation Responses			
Agreements Scheduled Payments Checks/EFTs Tax Information Invoices			
I Header Information I Icon Information I Icon Icon Icon Icon Icon Icon Icon Ico			
4b			
	Cancel Invoice	Previous	Submit Invoice
✓ Header Information			
Vendor Name : Sample Vendor Invoice Number : 2015-000120			
Agreement ID : 150000000023 Invoice Date : 07/28/2015			
Total Invoice Amount : 1575.00 Comments : Add a comment			
▼ Payment Address Information			
Street 1:123 Mayberry St			
Street 2 :			
City : Mont			
State/Province : AL			
Zip Code : 38114 Country : USA			
County . USA			
Contact Information			
Contact Name : Barney Fyffe			
Contact Phone : 999-123-4567			
Contact Phone Ext. :			
Contact Email : BF@sample.com			
▼ Discount Information			
Number of Days 1 : Discount Percent 1 :			
Number of Days 2 : Discount Percent 2 :			
Number of Days 3 : Discount Percent 3 :			
Number of Days 4 : Discount Percent 4 :			
Commodity Line Description Quantity Unit Unit Price Service From Service To Total Line Amount Comments (Optional)			
1 loe Cream Making Machinery (including Malt and Milkshake Equ 1.00000 EA \$1.575.00 \$1.575.00			
File Name Proprietary Flag			

c. Notification of successful submission will be within VSS (see the following image for an example). You will also receive an e-mail indicating the invoice has been submitted.

Home Help Accessible Help Site Map Privacy Report Logout							
Account Information Financial Transactions Business Opportunities Solicitation Responses							
Agreements Scheduled Payments Checks/EFTs Tax Information Invoices							
Thank You!							
Thank you for submitting your invoice.							
Navigate to the 'Invoices' tab within 'Financial Transactions' to periodically check the status of your invoice. This will take you to the 'Invoice Summary Search' page where you can search for and select your desired invoice.							
Click the 'Print' button to print a copy of your invoice.							
Click the 'Close' button to return to the Agreements Summary Search page.							
When the 'Thank You' page is closed the system will take you back to the 'Agreement Summary Search' page where additional invoices can be entered.							
Close Print							



2.3 Scheduled Payments

The Scheduled Payments area allows you to search for state-scheduled payments by several different methods, such as a specific window of time or by department. The following image depicts a search across all departments beginning on July 1, 2013 to the present. Note that the search provides the Department, Payment Request ID, Payment Status, when the payment was scheduled, and the amount. You can select the **Select** check box and then click the **Details**, **Download**, or **Reference** buttons to view more about this payment or download information.

Home Help Acce	ssible Help <u>Site Map</u> <u>F</u>	Privacy Report L	<u>.ogout</u>					
Account Information	Financial Transactions	Business Opportu	nities Solicitation Resp	oonses				
Agreements	Scheduled Payments	Checks/EFTs	Tax Information	Invoices				
Scheduled Payment Search								
Search			invoices, enter search criteria an	d click the 'Search' button.				
Scheduled Payn Details		payment results, click a c	olumn heading. ment, select a payment from the	results and then click the "	Details' hutton			
References			select a scheduled payment and					
Download	 To download search 	h results to a CSV file, d	lick the 'Download' button.					
Search for Scheduled Pa	ayments							1
Invoice Number :	Find	Payment Scheduk Payment Sched	ed From : 7/1/2013 Juled To :					
		Pavmen	t Status : V					
Search Clear								
Select Invoice	Number Invoice Receive	ed Department	Payment Request ID	Payment Status	Scheduled	Amount		
TEST		925	PRC 925 15000000503	Scheduled	07/24/2015	1,575.00		
First Prev	Next Last							
						Details Do	wnload Reference	



2.4 Checks/EFTs

The Checks/EFTs area allows you to search to verify that a payment has been made to your account.

Check/EFT Summary Search							
Search - To search for Checks/EFTs, enter search criteria and click the 'Search' button.							
Results - To sort results, click a column heading.							
Details - To view more details about a payment, select a payment from the results							
and then click the 'Details' button.							
PDF - To View, Save, or Print a PDF version of an payment, select a payment and click the	'PDF' button.						
References - To view referenced agreement and scheduled payment information for selected Paym and click the 'Reference' button.	nent,						
Download - To download the search results to a CSV file, click the 'Download' button.							
Search for Checks/EFTs Check/EFT Number : Payment From : 9/1/2013 Check/EFT Status : V Payment To : Image: Check for the state of the state							
Select Status Date Check/EFT Number Payment ID Check/EFT Status Amount First Prev Next Last Image: Status Status Image: Status Status Ima							
	Details Download PDF Reference						

2.5 Tax Information

The Tax Information area can be searched for tax forms that have been previously issued to your company.



2.6 Invoices

The final area, Invoices, provides you the opportunity to search invoices that you have submitted. You can view by amount, status, Invoice Transaction ID, and if it has been paid. The invoice status column is an important column to review and comprehend. The Details and Reference tabs provide detailed information from the delivery order and reference to the Commodity Payment Request generated by the State.

Note: Invoice Status Column

Pending Approval: Invoice Submitted to State but not processed to final

Payment Scheduled: State has taken action on invoice and payment request submitted to final **Approved:** Invoice is final and has an open balance

Payment Held: Invoice that has a referenced payment request and submitted to final but not yet disbursed with payment request as held

Paid: Invoice where one or more lines have been disbursed

Cancelled: If document is cancelled the respective agency should contact the vendor to advise of the reason for cancellation. Vendors at this point will create a new invoice correcting the respective issue.

Home Help Accessible Help Site Map Privacy Report Logout	
Account Information Financial Transactions Business Opportunities Solicitation Responses	
Agreements Scheduled Payments Checks/FFTs Tax Information Invoices	
Invoice Summary Search	
Search - To search for invoices for your aboount, enter search interia and click "Search" button.	
Invoice Results - To soft invoice results, citik a column heading. Create New Invoice - To create new Invoices, citik the "Create New Invoice" button to navigate to the Agreement SUmmary Search page to select an	
Create rear indox - to create rear indoxe, once the rear rear indoxe oution to navigate to the Agreement softmary search page to seeks an - Agreement to be involved	
Details - Select an invoice from the invoice results and click the 'Detail's button.	
Download - To download invoice results to a CSV Me, click 'Download' button. PDF - To View, Save, or Print a PDF version of an invoice, tealert an invoice and click the PDF button.	
Reference - To view referenced agreement, scheduled payment and disbursement information for selected invoice, click the 'Reference' button,	
Search for Invoices	
Invoice Number : Fully Paid? : No V Invoice From : 7/1/2013	
Invoice Status :	
Agreement ID :	
Search Clear	
Select Invoice Number Invoice Date Total Invoice Amount Invoice Status Total By Invoice Status Invoice Transaction ID Scheduled Paid Amount Fully Pa	<u>d?</u>
TEST 07/24/2015 \$1,575.00 Payment Scheduled \$1,575.00 IN 925 15000000570 07/24/2015 No	
First Prev Next Last	
Create New Invoice Details Download PDF Reference	
Create New Invoice Details Download PDF Reference	

Agreeme	Account Financial Transactions opportunities Solicitation Responses Agreements Scheduled Payments Checks/EFTs Tax Information Invoice Status:											
Search		Invoice Date 08/07/2015	Total Invoice Amount \$150.00	Invoice Status Pending Approval	Total By Invoice Status \$150.00	Invoice Transaction ID INVSS 005 0727150000000000057	Scheduled	Paid Amount \$0.00	Fully Paid? No			
	102 103	03/27/2015	\$1,000.00 \$0.00	Pending Approval Cancelled	\$1,000.00 \$0.00	INVSS 009 01071500000000000039		\$0.00 \$0.00	No No			
	105 1111	07/10/2015	\$200.00 \$200.00	Pending Approval Pending Approval	\$200.00 \$200.00	INVSS 009 06161500000000000051 INVSS 009 07101500000000000052		\$0.00 \$0.00	No			
	1112 1200	07/15/2015	\$1,000.00 \$800.00	Pending Approval Approved	\$1,000.00 \$800.00	INVSS 009 07141500000000000053 INVSS 009 010715000000000000019		\$0.00	No			
	1201	03/06/2015	\$800.00	Approved Approved	\$800.00 \$800.00	INVSS 009 010715000000000000000000000000000000000			No			
	1202	03/06/2015		Approved	\$800.00	INVSS 009 010715000000000021			No			
First P	rev Next Las	t	Cr	eate New Invoice	Details Down	load PDF Reference						



SECTION 3: BUSINESS OPPORTUNITIES

3.1 Solicitations

From the **Business Opportunities** tab, the **Solicitations** area provides you the ability to review and search State solicitations. There are several methods to review the solicitations, as indicated by the **Show Me...** tabs. You also have the ability to conduct a keyword search.

3.1.1 View RFP/RFB Details

Each solicitation has specific details you can view. Select Details first.

Note: The images that follow depict sample data; none of these are actual solicitations.

Home Help Accessible Help Site Map Privacy	Report Logout				
Account Information Financial Transactions Busine	ss Opportunities Solicitation Responses				
Solicitations My Watchlist	Purchase History				
Search for Solicitations					
Show Me All Solicitation	s My Commodities Open Solicitations Cl	losing Soon Recently P	ublished Recent Amendments	Recent Intents	Recent Awards
	Keyword Search :		Go Advanced Search		
					First Prev Next Last
Solicitation	Doc Dept/Buyer/Category/Solicitati	ion Type	Date	29	Status
RFP - 048 - 150000000212 Burmar Details	Forensic Sciences Request for Proposals(RFP)		Published On : 7/29/15 Amended On : Closing On : 8/7/15 4:00 AM CDT Time Left: 7 Days, 14:11:35		Open
RFP - 053 - 15000000209	Finance-Special App Pam Harris		Intent Posted On: Published On: 7/29/15 Amended On: Closing On: 8/4/15 5:00 AM CDT		Open
Summary Details	Request for Proposals(RFP)		Time Left: 4 Days, 15:11:35 Intent Posted On:		
RFB - 925 - VSSTESTING1	Accounting Support Section Jaeri Ellis		Published On : 7/29/15 Amended On : Closing On : 8/2/15 9:00 AM CDT		Open
Summary Details	Request for Bids(RFB)		Time Left: 2 Days, 19:11:35 Intent Posted On:		
testing rfp RFP - 925 - 15000000178	Accounting Support Section Michael Jones		Published On : 7/29/15 Amended On : Closing On : 7/31/15 2:00 PM CDT		Open
Summary Details	Request for Proposals(RFP)		Time Left: 1 Day, 00:11:35 Intent Posted On:		

After clicking **Details**, you can see more information on the solicitation such as the **Agency** or **Department** making the request, **Buyer Information**, **Response Options**, **Attachments**, **Additional Information**, etc.

Business	Opportunities		Vendor Registrati	on						
Solicit	tations		Purchase History							
					N	ew Search		Acint P	Friendly Ask	Buyer 🦙 Bulletin Bo
Solicitatio	n: 1500000	0001 Re	quest for Pr	oposal f	or Tier 1	Call Cent	er			
ssued: 9/17/	15 Last Ame	ended: 9/23/15		Cu	irrent Sta	itus: Opei	ı			
	43 Days,	gie.toney@revenu	Doc Dept: Buyer Name: Category. Type: e.alabama.gov)		ue e Toney est for Propo		onal Dates Bid Open	ing Date: Award Date	Print for Mailing	
		5204 Fax.					Intent Pos	sted Date: More see	Events tab	
		5204 Tax.			Print	Solicitatio		sted Date: More <u>see</u>	<u>Events tab</u>	
Lots/Lines	Attachments	Additional Info	rmation Terms	Criteria	Print Events	Solicitatio		sted Date: More <u>see</u> Bulletin Board	<u>: Events tab</u>	
Lots/Lines Lot 1: Default			rmation Terms	Criteria			<u>n</u>		<u>Events tab</u>	
		Additional Info	rmation Terms	Criteria	Events		<u>n</u>			



3.1.2 Response Options

In the Response Options area, click on the **Print for Mailing** tab. Follow the instructions at the top of the page. Once finished, click **Solicitation Details View** to return to the solicitation.

NOTE: You must be a subscribed vendor to respond to RFBs.

		~
Paper Response Instructions		
1. Print this response form $\rightarrow \underline{\mathbb{A}}$ Print		
 Print this response form a Print Complete the printed response form by entering the required information and signed the form where inc 	ticated * denotes required information.	
3. Add your attachments to your response package.		
 Submit your response. See the Terms and Conditions Section for submission instructions and address information. 		
Responses must be received prior to the Solicitation closing date and time listed for the Solicitation.		
Solicitation Details View Shd to Printer		
Solicitation Paper Response 1500000000		
Procurement Folder: 17905	Solicitation Version Number: 3	
Solicitation: 1500000001 Solicitation Type: Request for Proposals	Amendment: 2	
Description: Request for Proposal for Tier 1 Call Center	Status: Open Issued Date: 9/24/2015	
	Closing Date: 11/19/2015	
	Closing Time: 2:00 PM Time Left: 43 Days	
	Public Bid Open Date:	
On Behalf Of Office: 019	Public Bid Open Time: Phone: 334-242-7169	
Preparer Office: 019	Phone: 334-353-9284	
Category: Mail Responses To:	Online Responses Prohibited: No	
MARGIE TONEY / 334-353-9284	Online Responses Frombled. No	
DEPARTMENT OF REVENUE FINANCIAL OPERATIONS SECTION/ PFC BID RECEIVING GORDON PERSONS BLDG. Room 4116		\checkmark
50 NORTH RIPLEY STREET MONTGOMERY, AL 36104		
USA		
	Grand Total: \$	
Attachments		
Attachment Name: Attachment Type(Select One): Standard		
Proprietary Pricing		
Attachment Name: Attachment Type(Select One): Standard Proprietary Pricing		
Attachment Name: Attachment Type(Select One): Standard		
Proprietary Pricing		
Bendend Information		
Contact Information Margie Toney	Phone: 334-353-9284	
Email: margle.toney@revenue.alabama.gov	Fax:	
Discount Information		
I will offer a% discount for payments made within days of invoice I will offer a% discount for payments made within days of invoice		
I will offer a % discount for payments made within days of invoice		
I will offer a% discount for payments made within days of invoice Commodity Response Information		
	it price and enter your packaging in the Comments section	
Please do not change Quantity or Unit. If your packaging is different, please apply the conversion to your un	r pree and enter your packaging in the comments section.	
Lot 1: Default		
Lot 1: Default Lot 1, Line 1	Line Type: Service "From Date:	
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED)	Line Type: Service From Date: 'To Date:	
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications:	Line Type: Service "From Date: "To Date: "Amount:	~
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED)	Line Type: Service From Date: 'To Date:	~
Lot 1: Default Lot 1, Line 1 Commotity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Manufacturer Part Number:	Line Type: Service From Date: To Date: To Date: Response Type: Respond	~
Lot 1: Default Lot 1. Line 1 Commotify Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Product/Category Number:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Respond Respond w/Condition (must include a comment)	~
Lot 1: Default Lot 1. Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Product/Category Number:	Line Type: Service "from Date: "To Date: "To Date: "Response Type: "Respond Respond wiCondition (must include a comment) D Ro Response Dravinn Number:	~
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Product/Category Number: Serial Number:	Line Type: Service "From Date: "To Date: "Amount: "Response Type: Respond Respond wiCondition (must include a comment) No Response Drawing Number: Piece Number:	~
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Product/Category Number: Serial Number:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: "Respond w/Condition (must include a comment) No Response Drawing Number: Piece Number:	~
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Product/Category Number: Serial Number:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~
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Lot 1: Default Lot 1: Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Sertial Number: Sertial Number: Specification Number: Specification Number: Specification Number: MSDS Required?: Comments: Hazardous Materials: Handing Instructions: Handing Instructions:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~
Lot 1: Default Lot 1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer: Manufacturer Part Number:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~
Lot 1: Default Lot 1: Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Sertial Number: Sertial Number: Specification Number: Specification Number: Specification Number: MSDS Required?: Comments: Hazardous Materials: Handing Instructions: Handing Instructions:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~
Lot1: Default Lot1, Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Part Number: Serial Number: Specification Number: Specification Number: Specification Number: MSDS Required?: Comments: Hazardous Materials: Hazardous Materials: Handing Instructions: Packing Instructions:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~
Lot 1: Default Lot 1: Line 1 Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified) Description: PROFESSIONAL SERVICES (NOT OTHERWISE CLASSIFIED) Specifications: Manufacturer Manufacturer Sertial Number: Sertial Number: Specification Number: Specification Number: Specification Number: MSDS Required?: Comments: Hazardous Materials: Handing Instructions: Handing Instructions:	Line Type: Service "From Date: "To Date: "To Date: "Response Type: Response Type: Respond No Response Drawing Number: Piece Number: Ster: Ster:	~



Additional Instructions:		
Evaluation Criteria		
Terms And Conditions		
Section 1		
Acknowledge & Sign Statement		
In compliance with this invitation for bid and to all the conditions imposed	I therein, the undersigned offers and agrees to furnish the goods/services at the bid price(s) indicated. I certify that I am authorized to sign this bid.	
* Name of Firm:	* Date:	
* Street:	* Signature of Preparer (in ink):	
Street:	* Preparer Printed Name & Title:	
* City:	* DUNS:	
* State/Province:	* Vendor ID:	
* ZIP Code:	* Phone (xox) xox-xooor	
* Email Address:	Fax (xxx) xxx-xxxxx	~

3.1.3 Solicitation Attachments

All solicitations will have attachments to provide more detailed information that might be required of the vendor, specifics for a commodity or service, Terms and Conditions, etc. Under the **Attachments** tab, you will see a hyperlink to a PDF file for each attached document. Select each hyperlink for more specific information or requirements. <u>It is important to read all documents and follow specific bidding instructions for all solicitations. Bidding instructions will vary from solicitation to solicitation.</u>

Busine	ess Opportu	nities	Ve	ndor Regist	ration									
So	licitations		Pu	rchase Histo	ory	_								
							New Sea	arch			Mint Friendly	Ask Buyer	Bulletin Board	d
Solicita	tion: 150	00000001	Requ	uest for	Proposa	l for Tie	er 1 Call (Center						
Issued: 9	9/17/15 La	st Amended:	9/23/15			Current	Status:	Open						
Closing Dat	te: 1	1/19/15 2:00 PM	M CST	Doc Dept:	Rev	venue								
Time Left:	4	3 Days, 01:08:11		Buyer Name	e: Mai	rgie Toney	,				Response Options			
				Category: Type:	Der	nuest for l	Proposals(RF	D)			nd Online Print for Mailin	9		
Buyer	Margie To	ney(margie.toney)				question		Additional Dates	Bid C	Opening Date:	Award Date:			
Information		34-353-9284 Fa								t Posted Date:	More see Events tab			
							Print Solic	itation						
Lots/Lines	Attachments	Additional Ir	nformation	Terms	Criteria	Events	Q & A List	Amendment Hi	story	Bulletin Board				
							447.50		,	241011120414				
			File Name			Date				Descriptio	n		Attach Typ	
ttachments:	Final_RFP	019_150000000	01_1_SO_F	ORM_PDF.P	DF	9/17/15	Assembled	pdf file for docur	nent [R	RFP,019,150000	00001,1] - Solicitation Pri	nter (PDF For	mat) Assemble	ed For
	Alabama Department of Revenue RFP for Call Center Services.pc					9/22/15	RFP for Cal	l Center Services	, PDF,	Standard			Standard	
F	From 1 to 2 Total: 2 ars Prev Next Last													
/														>

3.1.4 Print Solicitation

The **Print Solicitation** hyperlink will open the Solicitation Details View. Follow the **Printing Instructions** at the top of the page. Once finished, click **Return to Solicitation**. Please note that printing the solicitation will NOT print the attachments. Attachments must be printed from the PDF file when open.



olicitation Details View	
Printing Instructions - This reference copy and all associated attachments are essential in order to accura solicitation:	ately complete a response to the solicitation. Follow these printing instructions to accurately respond to this
1. Print the Solicitation 🛶 📇 Print	
2. Print all attachments provided (see attachments section below)	
- Click on the attachment file name (link), open or save attachment, then print the file	
Caution: Read all documents and follow specific bidding instruction for this solicitation. Bidding instructions	s will vary from solicitation to solicitation.
Return to Solicitation	
Solicitation 1500000001	
Procurement Folder: 17905	Solicitation Version Number: 3
Solicitation: 1500000001	Amendment: 2
Solicitation Type: Request for Proposals	Status: Open
Description: Request for Proposal for Tier 1 Call Center	Issued Date: 9/24/2015
	Closing Date: 11/19/2015
	Closing Time: 2:00 PM
	Time Left: 43 Days
	Public Bid Open Date:
	Public Bid Open Time:
On Behalf Of Office: 019	Phone: 334-242-7169
Preparer Office: 019	Phone: 334-353-9284
Category:	
Mail Responses To:	Online Responses Prohibited: No
MARGIE TONEY / 334-353-9284 DEPARTMENT OF REVENUE FINANCIAL OPERATIONS SECTION/ PFC BID RECEIVING GORDON PERSONS BLDG. Room 4116	
50 NORTH RIPLEY STREET	
MONTGOMERY, AL 36104	
USA	
Attachments	
Attachment Name: Description: Assembled pdf file for document	
Final RFP_019_15000000001_1_SO_FORM_PDF.PDF[RFP.019_15000000001,1] - Solicitation Printer (PDF Format)	
Attachment Name: Alabama Department of Revenue Description: RFP for Call Center Services, PDF, Standard	
Contact Information	
Margie Toney	Phone: 334-353-9284
Email: margie.toney@revenue.alabama.gov	Fax:
Other Events	
1: 9/15/2015	RFP Issue
2: 10/15/2015	Pre-submittal questions due by 5:00 pm, CST
3: 10/19/2015	Response to pre-submittal questions
4: 11/19/2015	Proposals due by 2:00 pm, CST
Commodity Information	
Lot 1: Default	
Lot 1, Line 1	Line Type: Service
Commodity Code: PRF34000008 Professional Services (Not Otherwise Classified)	Service Start:

3.2 My Watchlist

The **My Watchlist** area allows you to select solicitation documents to monitor and maintain a watchlist. The My Watchlist area consists of the Search My Watchlist page. This page displays only the Solicitation documents that you have selected to monitor. While these documents are also available on the Search for Solicitation and Search for Surplus Auctions pages, the Search My Watchlist page provides a consolidated list of Solicitation documents you have added to the watchlist. This page provides similar searching capabilities as the Search for Solicitation page.

Home Help Accessible Help Site Map Privacy	Report Logout				
Account Information Financial Transactions Busine	ss Opportunities Solicitation Responses				
Solicitations My Watchlist	Purchase History				
Search My Watchlist					
	Show Me All Solicitations	My Commodities Open Solicit	ations Closing Soon		
	Keyword Search :		Go Advanced Search		
Solicitation	Doc Dept/Buyer/Category/Se	plicitation Type		Dates	Status
testing rfp	Accounting Support Section		Published On: 7/29/15		Open
RFP: 15000000178	Michael Jones		Amended On : Closing On : 7/31/15 2:00	PM CDT	
Summary Details Delete	Request for Proposals(RFP)		Time Left: 1 Day, 00:03:17		
			Intent Posted On:		
From 1 to 1 Total: 1					



3.3 Purchase History

The **Purchase History** area displays purchases made, the cost, and the vendor providing the commodity. *Note: The images that follow depict sample data; none of these are actual purchase.*

								First Prev Next
Date	Vendor	CL Description	Commodity Description	Commodity/Service Code	Quantity	Unit	Unit Cost	Contract Amount
09/10/2015	Dept Of Corrections	Ranges, Griddles, Hot Plates, Warmers, etc., Electric and Ga	Ranges, Griddles, H	16573000000	4.00000	EA	5948.60	0.00
09/10/2015	Dept Of Corrections	Ranges, Griddles, Hot Plates, Warmers, etc., Electric and Ga	Ranges, Griddles, H ^	16573000000	2.00000	EA	5948.60	0.00
09/10/2015	Dept Of Corrections	Deep Fat Fryers	Deep Fat Fryers	1652000000	1.00000	EA	5809.35	0.00
09/10/2015	Dept Of Corrections	Deep Fat Fryers	Deep Fat Fryers	16520000000	1.00000	EA	5809.35	0.00
09/10/2015	Dept Of Corrections	Ovens, Convection and Microwave (Commercial)	Ovens, Convection	1656000000	1.00000	EA	14036.62	0.00
09/10/2015	Dept Of Corrections	Ovens, Convection and Microwave (Commercial)	Ovens, Convection	16560000000	1.00000	EA	14036.62	0.00
09/10/2015	Dept Of Corrections	Ovens, Convection and Microwave (Commercial)	Ovens, Convection	1656000000	2.00000	EA	14036.62	0.00
09/10/2015	Dept Of Corrections	Ovens, Convection and Microwave (Commercial)	Ovens, Convection	1656000000	1.00000	EA	14036.62	0.00
09/10/2015	Dept Of Corrections	Ranges, Griddles, Hot Plates, Warmers, etc., Electric and Ga	Ranges, Griddles, H	16573000000	1.00000	EA	7876.94	0.00
09/10/2015	Dept Of Corrections	Ovens, Convection and Microwave (Commercial)	Ovens, Convection a	16560000000	1.00000	EA	14036.62	0.00
								First Prev Next





SECTION 4: SOLICITATION RESPONSES

4.1 My Responses

Solicitation Responses (SR) are a reflection of your bid or response to solicitations the State has issued. These responses are still mailed to the State, where your bid or response will be recorded. In the **My Responses** area, the **Show Me** section provides several links to use for searching, or you can conduct a Keyword Search to quickly navigate to a particular response. In the example below, both the **Link to Response** and **Solicitation** fields are hyperlinks to more details on the SR and the Request for Bid (RFB) or the Request for Proposal (RFP).

Home Help Accessible Help Site Map Privacy Rep	ort Logout						
Account Information Financial Transactions Business	Opportunities Solicitation Responses						
My Responses							
Search For My Responses							
Show Me	Responses My Recent Responses	In Progress Items	Closing Soon	My Awards	My Intents to Award	Recent Closings	
	Keyword Search :			Go Adva	nced Search		
From 1 to 1 Total: 1							
Link to Response Created By Response Status	Response Date Solicitation ID	Status Clos	ing Date				
<u>SR-007-15000000184-1</u> tommy.holmes Draft	06/17/2015 <u>RFP-007-15000000079-</u>	1 Closed 04/21/2015	02:00 PM CDT				
From 1 to 1 Total: 1							





www.Alabama.gov/VSS

STAARS Support Center | 334-353-9000 | STAARS.Support@finance.alabama.gov

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Current revisions to this guide are made available at www.Alabama.gov/VSS.